

HELLO *from* HERE



AGENT TOOLKIT

AATKings
Bringing Australia & New Zealand to life



MAXIMISE YOUR SALES OPPORTUNITIES

20% TRIPS OF 10 DAYS OR MORE

Valid on selected First Choice AAT Kings & Inspiring Journeys Guided Holidays of 10 days or more, on sale from Feb 1 - Mar 1, 2021. For travel departing between Apr 01, 2021 and Nov 30, 2022. Pay in full by 31 March 2021. See T&C's and a list of trips on offer [here >](#)

A REFUND GUARANTEE

We will refund the nett value of your booking up to 30 days prior to departure. No questions asked

ASSETS AVAILABLE TO PROMOTE

We want to make selling easy for you, find social posts, e-sigs, posters and more [here >](#)



TRAVEL *Better*

WE ARE COMMITTED TO YOUR WELLBEING

We have all adapted to this new world, where it's imperative for us to take additional measures to stay healthy. That's why you can travel with us reassured that we have put numerous new measures in place to elevate our hygiene standards and protocols. The health and wellbeing of our guests and team has always been, and always will be, our primary concern.



TRAINED TRAVEL DIRECTORS

Our Travel Directors have been newly trained in new and enhanced hygiene and physical distancing procedures. During your trip, they will operate with a duty of care and monitor the hygiene etiquette of our guests, reacting and advising as needed, to ensure high standards are maintained. We will also look to you being well informed before you travel about new protocols required in these areas, and that you cooperate with and heed the advice and direction of our Travel Directors while on your trip. Our Travel Directors have preventative measures in place to ensure your wellbeing and in the event that any unexpected issues arise on trip, they will activate additional protocols.



STRINGENT ON THE ROAD PROTOCOLS

Our customised luxury coaches are sanitised before the start of your trip and have always been kept to very high standards. Following the outbreak of COVID-19, we have taken additional measures to elevate our hygiene and sanitary practices in accordance with guidance from the World Health Organisation (WHO) and as required, applicable government regulations.

Our drivers are trained with the latest hygiene protocols and will clean and disinfect all surfaces including handrails, door handles, tables, seats, air-conditioning filters and overhead lockers on a daily basis. Hand sanitiser is freely available on board for our guests to use throughout the day. Should an unexpected situation arise, additional face masks, rubber gloves, antiviral sprays and wipes are available for guest distribution on all trips.



TRUSTED PARTNERS, EXCEPTIONAL STANDARDS

We only use hotels, restaurants, suppliers and venues that take the health and wellbeing of our guests as seriously as we do and agree to meet expected guidelines and specifications. We only work with establishments that we are confident will consistently adhere to our standards.



SMALLER GROUPS, MORE PERSONAL SPACE

Thanks to our perfect-sized smaller groups you will find more personal space on board. Smaller groups also mean less queuing whilst embarking and disembarking, as well as at hotels and attractions, so it's easier to maintain a comfortable physical distance.



A FULL TEAM OF SUPPORT 24/7

It's not just your Travel Director and Driver who will be taking care of you. Behind the scenes, our operations and guest support teams are in contact with them and on call 24/7, so you can rest assured that you're in good hands.



ALWAYS IN THE KNOW

As part of The Travel Corporation (TTC), AAT Kings is kept up to date with all government advisories and travel alerts on a daily basis and is continually in touch with all of our partners on the ground in each destination.



AIR CONDITIONING

Our coaches with more than 32 seats will be equipped with high efficiency MERV 9 rated filters that will work in conjunction with the standard primary and secondary filters installed from new. We have changed how the fresh air system works on all our coaches ensuring that the air is completely exchanged in the cabin in less than 15 minutes.

WE ARE HERE TO HELP YOU



Contact our experts: **1300 556 100**

Email: reservations@aatkings.com.au

Business hours (AEST)

Monday to Friday: 9.00am – 5.00pm

Saturday: Temporarily Closed

Sunday: Close